

# Robyn

## Claims Specialist

### Why did you choose an apprenticeship?

I decided to take a break before uni but didn't want to waste it, so in order to add to my CV and learn while I work, I chose an apprenticeship. Once I was in I didn't see the point getting myself into debt doing a degree without a specific career in mind. I've loved working here, so thought I'd stay and take on more qualifications whilst earning a full time wage.

### What qualification will you have by the end of your apprenticeship?

Level 2 Diploma in Customer Service.

### What do you love about working for Covéa?

I love talking to real people every day and helping them claim for their vehicle after an incident. Everyone is so friendly and I've made loads of mates. I never get the 'Sunday Fear' and actually enjoy coming to work. I can see a career here!

