

# FCA - General Insurance Pricing Practices

In 2021 the Financial Conduct Authority (FCA) published its policy statement outlining the new pricing remedy rules to be implemented for General Insurance Pricing Practices (GIPP).

We have been working through these changes to ensure that all applicable Personal Lines products will be in line with these new rules on the 1st January 2022.

For further support on the changes and how this impacts our mutual customers we have created a short video to help educate our own colleagues, which you can watch here and feel free to use for your staff if appropriate.

